

Impact Statement 2025

an overview of key achievements

Route to Success
driver training scheme renewed in **West Yorkshire**
with public funding for **1,000 drivers**

secured our manifesto ask on a long-term funding deal for bus, including a **3 year revenue settlement**
with an increase in the bus budget for England against an overall fall in the transport pot of 5%

improved access for coaches and grew the number of Coach Friendly locations to **43**
with 8 new accreditations including **Dunfermline & Ilkley**
and 12 renewals for the likes of **Liverpool, Nantwich, Beverley & Bury**

concluded rates & budget negotiations for the 26/27 concessions schemes in Scotland, securing an increase in reimbursement rates for the first time since the national schemes' inception

secured more than £140m
of revenue funding and close to

£40m
in capital for bus services and infrastructure in the 2025/26 Welsh Government budget

&
continued to make the case for further investment in the network and growth

secured extensive media coverage & political engagement with our **manifesto launches in Scotland and Wales**
including compelling new research on bus speeds

published a toolkit for **local authorities**
navigating the new regulatory options for bus services, endorsed by central and local government and disseminated to local authorities, MPs and key stakeholders

secured Scottish Government commitment to **suspend concessionary travel cards**
as a result of **anti-social behaviour**

took the lead & developed an industry-leading CPC module to help drivers deal with **Violence Against Women & Girls**
well ahead of Government requirements

dealt with **678**
operational member queries

managed **246**
licence enquiries

made over **100**
updates to the **Compliance Manual**

99%
of members very satisfied or satisfied with the support provided

cpt
Driving the UK forward

contact us | www.cpt-uk.org | membership@cpt-uk.org | 020 7240 3131

Working For You

worked with Traffic Commissioners and industry stakeholders to launch the **Maintenance Provision Rating Scheme**
★★★★★

successfully resisted a new requirement for **on-vehicle fire extinguishers**
to be serviced annually



achieved positive outcomes for members at home and abroad including overturning unfair test fails, sorting issues with vehicle technical records, helping progress driving licence issues, resolving incorrect demands for documentation and tachograph equipment in France & Belgium

secured further DfT corrections to inaccurate **drivers' hours guidance**

brought about a mechanism to apply for permits to undertake non-liberalised international occasional services through liaison with DfT

achieved a change to the coach parking system at Luton Airport, allowing members to register up to **20 individual vehicles**
instead of one

P
worked with Blackpool to renew **free coach parking**
in Council owned facilities for another year

ensured new obligations on **Enhanced Partnerships**
are workable and in the best interests of bus passengers, in particular ensuring that operators will not be prohibited from charging a price premium for multi-operator tickets

supported members through multiple franchising processes across **Wales Liverpool West Yorkshire South Yorkshire West Midlands Cambridgeshire & Peterborough**

The strategy of cultivating and maintaining strong relationships at all levels of government, the various agencies and other key stakeholders means that CPT has continued to lead the conversation and push for answers on a number of key topics in the coach sector. Mutual respect and understanding is critical in resolving issues to the ultimate benefit of passengers.

Matthew Arnold, MD
Bayliss Executive Travel

represented the coach sector to mitigate risks in the implementation of EES

secured access for coach operators to grants of up to **£1 million**

per organisation for zero emission infrastructure charging at depots

Influencing Change

briefed MPs and peers as the **Bus Services Act**
passed through Parliament to ensure it is fit for purpose, for example securing a level playing field between local authority and commercially run bus companies, and ensuring that commercially sensitive data will not be published

proposed and shaped the UK Government's **bus outcomes framework**
designed to hold local authorities to account for the bus policy and funding decisions they take

held a Parliamentary reception that brought together over 50 parliamentarians, officials, members and wider stakeholders to **celebrate industry achievements**
and discuss what needs to follow the Bus Services Act, with speakers including the **Minister for Local Transport and local authorities**

responded to dozens of consultations including **Autumn Budget the Spring Spending Review National Planning Policy Framework & Integrated National Transport Strategy**

in Scotland
visitor levies and local and regional transport strategies

in Wales
multiple regional transport plans

worked across all political parties in the Senedd to scrutinise, challenge and influence the development of the **Bus Services (Wales) Bill**,
securing concessions on key issues including affordability, SME involvement, and passenger and operator engagement

gave oral evidence to the **UK Transport Committee Scottish Net Zero Energy and Transport Committee Welsh Climate Change Committee**

engaged extensively with Parliamentarians in **Westminster, Holyrood & Cardiff Bay**
through roundtables, briefing sessions, networking events and drop-in sessions.

represented all members on the Government's **Bus Manufacturing Panel**
working to ensure bus manufacturing can play its part in driving UK economic growth

established and co-chaired a series of Ministerial roundtables on road works in Scotland, and Scottish coach tourism

CPT in the media

982 pieces of coverage across **35** outlets
60 print media **76** broadcasts

CPT's activity during **national coach week**
covered by **10** trade & regional outlets

gained **781** new followers on LinkedIn taking the total number to **4,803** achieving over 200k impressions

call for a lift in restrictions on younger PSV drivers achieved coverage in multiple nationals including **the Daily Mail Independent Telegraph** and on **LBC**

extensive coverage in a variety of trade media, with over **100 mentions** in routeone.net

In a period where the transport industry is seeing many challenges and changes, CPT have been invaluable at providing expert guidance and in some cases, direction for both our business and for me personally in my role. The communication via email updates and the online webinar style updates are always useful and factual. The expert support and advice CPT offer is always well delivered.

Kev Flannagan,
Compliance & Operational Systems Manager
Oxford Bus Group

Bringing Industry Together

welcomed over **100 delegates**
at a joint conference with Backhouse Jones to discuss the impact of the Bus Services Act 2025 on the bus and coach sector

welcomed over **250 members**
across the National and North Ride & Drive events which showcased 20 vehicles between them

hosted four regional dinners and three socials, bringing together over **700 members** & **600 members**
gathered over the course of the CPT Conference and Annual Dinner 2025

In an operating landscape defined by rapid policy shifts, funding pressures, and significant political change, CPT Cymru has been invaluable in bringing operators from across the regions together to collaborate in responding to evolving political priorities and ambitions around bus reform. Their hard work, detailed understanding, and strong policy influence continue to strengthen and champion the bus and coach industry in Wales.

Martin Gibbon, MD
Stagecoach South Wales

delivered online **9 operational & policy updates**
with over 600 members joining over the course of the year

held **7 dedicated Compliance Evenings**
each attended by the region's Traffic Commissioner, with over 300 members

reintroduced the CPT Coach Conference which saw **80 attendees**
join for a day of insight and networking

welcomed over **150 delegates**
to Edinburgh for the 47th CPT Scotland Conference

The Bus Industry is currently going through what is without doubt its biggest change since deregulation in 1986. Whilst there are those who are critical of the regulated model, it has transformed the way we operate and market our services, and it is essential that we don't lose these benefits as we move towards greater local authority influence. It is also critical that the award-winning SME and municipal sector, which is part of the social fabric of the areas it serves, is not cast out of the market. CPT's painstaking analysis of real-life data, its detailed industry knowledge, and its reputation as a trustworthy source of advice and guidance by external stakeholders, mean that it punches well above its weight in helping to shape the industry's future.

Bill Hiron, Chairman
Eastern Transport Holdings