



Impact Statement

2022

An overview of key achievements in 2022

In 2022, our sector began to bounce back. Passengers continue to rely on us and decision-makers understand that without a package of policies to grow bus and coach travel, we won't meet net zero targets and will miss out on significant economic, social and health benefits. Thanks to our family of regional and national committees and our Commercial Partners, CPT has continued to provide practical, specialist and compliance support to our valued members.

We've also used your data and your case studies to influence government and make your operating environments easier. Here is an overview of just some of the areas CPT has been working on, to ensure that the sector and the important supply chain that underpins it, continues to strengthen and grow.

“Our CPT membership continues to be an enormous reassurance to us, given the ongoing turmoil in the world of Public Transport which is causing us to re-evaluate every aspect of our business.”

Norman Kemp
Nu - Venture Coaches Ltd

“CPT remains an important part of our industry network, ensuring that collective voices are heard when – and where – they are needed most. CPT Cymru involvement is widely recognised and respected by government officials and stakeholders, which will become increasingly important in the coming years.”

Adam Keen
Adventure Travel



& working for you

raising awareness

Held regular meetings with successive Ministers at the DfT on key issues such as

funding, decarbonisation & driver shortages



Continued rolling programme of engagement with **backbench MPs & Lords** to build a base of supporters to influence debates and questions in Parliament

Gave oral evidence to **Select Committees** maintaining relationships with key Transport Committee figures

Secured Bus Ministers **Baroness Vere & Richard Holden MP** to speak and meet members at key industry events



£130m

extension to the Bus Recovery Grant to keep services running across the country

Lobbied government for further **zero emission bus funding** to support investment by operators and demand for manufacturers



Published compelling research

which shows that shifting journeys from cars to buses and coaches is essential to achieving the UK's net zero targets



Created a Zero Emission **Coach Taskforce** to build a roadmap for decarbonising coaches that works for our members



Following the challenges imposed by the pandemic on leisure travel, CPT brought together over

600 coach operators

across the UK to deliver the first ever TV coach travel advertising campaign



obtained over £1 billion of funding

for improvements in bus services in 34 local authorities

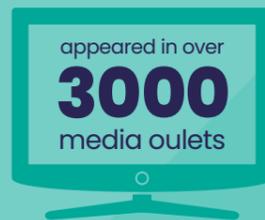
Secured £60million funding

and a government media campaign for a three month national

£2 fare cap

appeared in over **3000 media outlets**

with appearances across all major national media outlets



Delivered a dedicated **Thank You Driver Cheers Drive** bus and coach driver recruitment campaign



supporting our members

hosted **12 dedicated online update sessions**

covering a wide range of operational, policy and industry topics. Including coach tourism, passenger safety, operator compliance (Earned Recognition), mental health, CBSSG/BRG and more



Membership of CPT offers unparalleled access and insight to the decision-making process at DfT, which is so important at this uncertain time for all bus operators.

David Astill
Nottingham City Transport

Welcomed over **300 members & 23 industry speakers**

to the UK Bus & Coach Conference 2022



Responded to over **600 individual member queries** on a wide range of subjects including European regulations, bus route registration, licencing issues and PSVAR



published over **100 operational, technical & policy updates**



Held five dedicated Compliance Workshops which regularly attracted over

100 attendees

Speakers included the Senior Traffic Commissioner, Backhouse Jones Solicitors, DVSA and the CPT operations team



Worked with **West Yorkshire Combined Authority**

and Mayor, Tracey Brabin, to make the case for financial support to help with a partnership approach to the driver shortages. Route To Success now delivers pre-employment training for over

400 potential drivers per year



operations

helping you stay compliant



Worked with **DVLA**

to reduce issues associated with delays with the processing of licences

Lead on a Bus and Coach **Driver Recruitment Week**

along with various other events and best practice guidance, including an 'Attracting and Retaining talent' workshop and the 'Inclusive Employment Journey'



Achieved a balanced outcome on

PSVAR

with medium term exemptions, providing the sector with a clear and achievable pathway to increasing accessibility



Drove changes made by DfT on **EU occasional drivers** and relaxed the EU tachograph recording requirements upon our recommendation



Launched **CPT Training** offering a comprehensive range of quality training services with a member discount

Successfully lobbied for the reintroduction of **DVSA training courses** for new delegated driving examiners

Continued to develop the CPT Compliance Manual, implementing **120 updates** throughout the year



CPT provide an invaluable source of information and support on a broad range of operational and legislative issues which makes running our business that bit easier.

Guy Cordery
JG Theatre Club

Provided members with comprehensive information following the death of the Queen

Further developed the coach-friendly scheme, with new destinations at **Malmsbury & RHS Bridgewater**

and ensured that existing members maintained their coach friendly offer



Scotland



Input into the Scottish Government's **Bus Decarbonisation Taskforce**

resulted in the government widening access to future decarbonisation funding to coach, community transport, and home-to-school operators. The first home nation to take this important step



Worked with Scottish Government to launch **Free Travel for U22s scheme**

secured an extension of covid support **Network Support Grant+**

in April. This initially short-term grant was then successfully extended in August and again in October, providing operators with additional support until March 2023 and securing operators

£96.7m
of additional support



gave oral and written evidence to the Scottish Parliament on the National Planning Framework and the government objective to

cut car kilometres by 20% by 2030

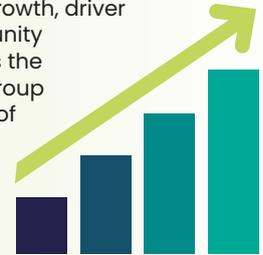
and on the role of local government and partners in financing and delivering net-zero



CPT Scotland sits on the Bus Partnership Fund Steering Group and works with Scottish Government and CoSLA to ensure the effective and expedient delivery of the

£500m fund for bus priority schemes
across the country

CPT Scotland sits upon the Scottish Bus Taskforce, formed by the Transport Minister to address patronage growth, driver recruitment and community engagement. CPT chairs the Patronage Growth subgroup and feeds into the work of the other subgroups to facilitate a supportive policy environment and tackle barriers to growth for our members



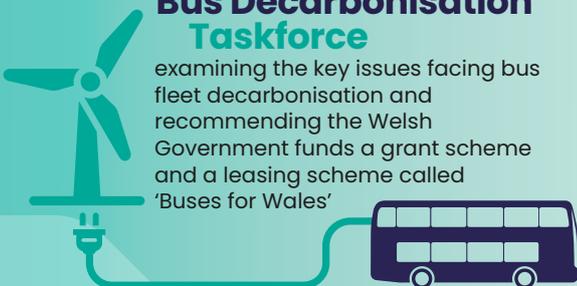
Wales

Played a key role in informing the level 2 Covid regulations that took place at the start of the year, ensuring that the risk-based case that allowed for all forward-facing seats on vehicles continued to be in place



Key instigator for a **Bus Decarbonisation Taskforce**

examining the key issues facing bus fleet decarbonisation and recommending the Welsh Government funds a grant scheme and a leasing scheme called 'Buses for Wales'



Led the sector's response to Welsh Government bus reform white paper **One Network One Timetable One Ticket**

Undertook two consultation events with members in Llandudno and Swansea to form our views and have negotiated extensively with Welsh Government on the proposals to better inform them



Played a pivotal role in negotiating the successor to BES 2 from July this year to ensure bus services are protected from cuts. This culminated in the

£48m BES 3 agreement

that made significant changes to benefit operators including the introduction of margins up to 7% and greater operation flexibility such as around the setting of fares.

Discussions are ongoing for a successor scheme to BES 3

Took part in a number of **parliamentary engagements**

including during a Climate Change Committee inquiry on the post-covid recovery of public transport. The Committee quoted CPT Cymru evidence several times during its report and recommended Welsh Government set up and clarify its approach to meeting targets to decarbonise the bus fleet

