Impact Statement

2022 An overview of key achievements in 2022

In 2022, our sector began to bounce back. Passengers continue to rely on us and decision-makers understand that without a package of policies to grow bus and coach travel, we won’t meet net zero targets and will miss out on significant economic, social and health benefits. Thanks to our family of regional and national committees and our Commercial Partners, CPT has continued to provide practical, specialist and compliance support to our valued members.

We’ve also used your data and your case studies to influence government and make your operating environments easier. Here is an overview of just some of the areas CPT has been working on, to ensure that the sector and the important supply chain that underpins it, continues to strengthen and grow.

“CPT remains an important part of our industry network, ensuring that collective voices are heard when – and where – they are needed most. CPT Cymru involvement is widely recognised and respected by government officials and stakeholders, which will become increasingly important in the coming years.”

Adam Keen
Adventure Travel

“Our CPT membership continues to be an enormous reassurance to us, given the ongoing turmoil in the world of Public Transport which is causing us to re-evaluate every aspect of our business.”

Norman Kemp
Nu – Venture Coaches Ltd
& working for you
raising awareness

- Held regular meetings with successive Ministers at the DfT on key issues such as funding, decarbonisation & driver shortages
- Gave oral evidence to Select Committees
- Secured Bus Ministers Baroness Vere & Richard Holden MP to speak and meet members at key industry events
- Lobbied government for further zero emission bus funding to support investment by operators and demand for manufacturers
- Published compelling research which shows that shifting journeys from cars to buses and coaches is essential to achieving the UK’s net zero targets
- Secured £130m extension to the Bus Recovery Grant to keep services running across the country
- Obtained £1 billion of funding for improvements in bus services in 34 local authorities

& supporting our members

- Secured Bus Ministers Baroness Vere & Richard Holden MP to build a base of supporters to influence debates and questions in Parliament
- Continued rolling programme of engagement with backbench MPs & Lords to build a base of supporters to influence debates and questions in Parliament
- Created a Zero Emission Coach Taskforce to build a roadmap for decarbonising coaches that works for our members
- Following the challenges imposed by the pandemic on leisure travel, CPT brought together over 600 coach operators across the UK to deliver the first ever TV coach travel advertising campaign
- Delivered a dedicated Thank You Driver & Cheers Drive bus and coach driver recruitment campaign
- Responded to over 600 individual member queries on a wide range of subjects including European regulations, bus route registration, licensing issues and PSVAR
- Published over 100 operational, technical & policy updates
- Held five dedicated Compliance Workshops which regularly attracted over 100 attendees
- Speakers included the Senior Traffic Commissioner, Backhouse Jones Solicitors, DVSA and the CPT operations team
- Worked with West Yorkshire Combined Authority and Mayor, Tracey Brabin, to make the case for financial support to help with a partnership approach to the driver shortages. Route To Success now delivers pre-employment training for over 400 potential drivers per year
- Worked with CBSSG/BRG and more (Earned Recognition), mental health, passenger safety, operator compliance (earned recognition), mental health, CHS550/880 and more
- Achieved a balanced outcome on PSVAR with medium term exemptions, providing the sector with a clear and achievable pathway to increasing accessibility
- Successfully lobbied for the reintroduction of DVSA training courses for new delegated driving examiners
- Provided members with comprehensive information following the death of the Queen

& operations helping you stay compliant

- Responded to over 3000 media outlets with appearances across all major national media outlets
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- Delivered a dedicated Thank You Driver & Cheers Drive bus and coach driver recruitment campaign
- Welcomed over 300 members & 23 industry speakers to the UK Bus & Coach Conference 2022
- Published compelling research to achieve the UK’s net zero targets, which shows that shifting journeys from cars to buses and coaches is essential
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- CPT provide an invaluable source of information and support on a broad range of operational and legislative issues which makes running our business that bit easier.
- Guy Corder JG Theatre Club
CPT Scotland sits upon the Scottish Bus Taskforce, formed by the Transport Minister to address patronage growth, driver recruitment and community engagement. CPT chairs the Patronage Growth subgroup and feeds into the work of the other subgroups to facilitate a supportive policy environment and tackle barriers to growth for our members.

CPT Scotland sits upon the Scottish Bus Partnership Fund Steering Group and works with Scottish Government and CoSLA to ensure the effective and expedient delivery of the £500m fund for bus priority schemes across the country.

Led the sector's response to Welsh Government bus reform white paper One Network One Timetable One Ticket

Played a pivotal role in negotiating the successor to BES 2 from July this year to ensure bus services are protected from cuts. This culminated in the £48m BES 3 agreement that made significant changes to benefit operators including the introduction of margins up to 7% and greater operation flexibility such as around the setting of fares. Discussions are ongoing for a successor scheme to BES 3.

Input into the Scottish Government's Bus Decarbonisation Taskforce resulted in the government widening access to future decarbonisation funding to coach, community transport, and home-to-school operators. The first home nation to take this important step.

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Worked with Scottish Government to launch Free Travel for U22s scheme.

secured an extension of covid support Network Support Grant + in April. This initially short-term grant was then successfully extended in August and again in October, providing operators with additional support until March 2023 and securing operators £96.7m of additional support.

Playing a key role in informing the level 2 Covid regulations that took place at the start of the year, ensuring that the risk-based case that allowed for all forward-facing seats on vehicles continued to be in place.

Key instigator for a Bus Decarbonisation Taskforce examining the key issues facing bus fleet decarbonisation and recommending the Welsh Government funds a grant scheme and a leasing scheme called ‘Buses for Wales’

took part in a number of parliamentary engagements including during a Climate Change Committee inquiry on the post-covid recovery of public transport. The Committee quoted CPT Cymru evidence several times during its report and recommended Welsh Government set up and clarify its approach to meeting targets to decarbonise the bus fleet.

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