



Impact Statement

2021

An overview of key achievements in 2021

2021 has been another challenging year for the industry as we and our customers continue to be affected by the Covid-19 pandemic.

At CPT we've been focused on representing the industry and supporting members in their business recovery. With the support of our national and regional committees, we've worked tirelessly through 2021 to give members quick and easy access to practical operational and compliance advice, the latest policy developments and implications for your businesses. Additional support has also been provided from our network of Commercial Partners delivering specialist advice to members.

Here is a quick look at just some of the areas we've been working on to help you recover from the pandemic and get ready for the opportunities which undoubtedly lie ahead for our industry.

“CPT continues to be of vital importance to our sector, both hard working at national and local level to help get the industry's message across and secure governmental support”

Alex Hornby
CEO
Transdev

“Over the past 12 months CPT has delivered effectively for their sectors; working closely with Government to help tackle the biggest challenges facing the bus and coach industries. They are constructive partners, providing expert insight and information and effectively communicating with Ministers to ensure that key issues are understood and tackled; and we remain grateful for their support and our positive working relationship.”

Matthew Crane
Deputy Director, Bus Recovery
Department for Transport



working for you & raising awareness

Made sure the Government published an **ambitious National Bus Strategy** in March which places bus at the heart of the country's transport network.

Helped secure a **Parliamentary inquiry** by the **Transport Select Committee**

into the impact of Covid-19 on the coach sector and appeared before MPs on issues such as the National Bus Strategy and the impact of Covid-19 on public transport helping to raise the industry's profile.

“Without CPT's diligence, hard work and constant lobbying on our behalf, many of us would not have secured funding from various schemes.”

Martin MacPhail
Director
MacPhails Coaches Ltd

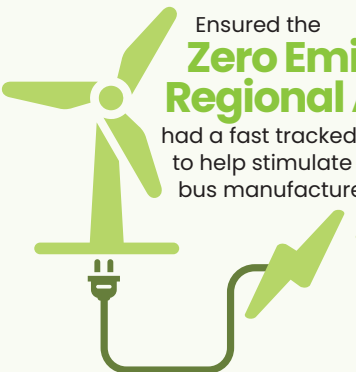
Produced tools to help local authorities overcome local opposition to measures designed to

deliver modal shift



Ensured the **Zero Emission Buses Regional Areas Scheme**

had a fast tracked process to help stimulate demand for bus manufacturers.



met **ministers & shadow ministers & MPs**

and spoke at a lobby of Parliament as part of CPT's Back Britain's Coaches Campaign



secured over £1 billion of funding

to help operators continue to run both bus services and provide additional home to school transport.

“CPT was there for us when we needed it most.”
Norman Kemp
Nu - Venture Coaches Ltd

supporting our members



Our inaugural UK Bus and Coach Conference (January 2021) welcomed over **600 delegates** across the two days and included keynote addresses from Transport Minister Baroness Vere and Senior Traffic Commissioner Richard Turfitt.

In total over **40** industry expert speakers took part in the conference which has been watched again **4.5K times**



CPT held **8 CPT Live workshop sessions** in 2021 covering a wide range of industry issues, including coach tourism, passenger safety, operator compliance (Earned Recognition), mental health, CBSSG/BRG and more.

Transport Minister **Rachel Maclean** and Tourism Minister **Nigel Huddleston** joined on CPT Live calls.

DfT, DVSA, DVLA, Visit Scotland, Visit Wales, English Heritage, the OTC, P&O Ferries, Newcastle United Foundation, Women in Transport, West Midlands Police, ETOA, CTA, Eurotunnel, Port of Dover, Hilton Hotels have all taken part and supported CPT Live sessions.

During 2021 CPT hosted **12 monthly** operational and policy update sessions which regularly attracted in excess of **100 member attendees**.



CPT has published over **150 operational & policy updates** for members during 2021.

“The regular updates for operators have been invaluable during the most testing business environment any of us has ever seen.”
Andrew Scotton
Transport Manager
A C Williams Coaches

Our Compliance Workshop with the Senior Traffic Commissioner and Chief Executive of DVSA attracted over **300 members**

This was both Richard Turfitt and Loveday Ryder's first public appearances during the pandemic.

CPT appeared in the media over **4000 times** during 2021

this includes press mentions, comments and interviews.

operations helping you stay compliant

Concession secured enabling essential Driver CPC periodic **training in classrooms**



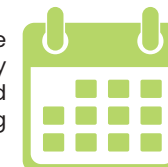
Emergency short notice procedure for changing local bus service registrations extended



DVLA 'Notify' service reinstated, enabling more drivers to continue driving under Section 88 whilst licence renewal being processed



Two weeks advantage ahead of HGV industry when DVSA reintroduced vocational testing



Challenged Government advice restricting private hire coach trips enabling some trips to go ahead



Produced risk-based cases for the use of every forward-facing seat on buses and coaches in England, providing much needed extra capacity



Secured Government acknowledgement of these risk-based case documents

Sustained CPT pressure reduced provisional licence application waiting time from

8 to 2 weeks



Further **PSVAR** exemptions secured from DfT for home to school services



UK wide flexible local bus service registration arrangements extended into **2022**



Improvements to DVSA testing provision properly shared across truck and bus/coach



Throughout the year our government recognised risk management tools have enabled members to operate safely.

Scotland

Covid Support Grant – Restart

We secured a series of extensions to CSG-R to cover the gap between operational costs and loss of revenue generated by impact of Covid, totalling in excess of



£200m

in support since June 2020.

We have secured an initial budget of **£40m**

for further bus sector support during 2022–23

Scotland's Coach Operators Business Support Fund

We secured **£10m** support for Scotland's coach operators that could evidence coach tourism was responsible for over 40% of their turnover.



We successfully lobbied for the scheme budget to be paid out in full and participated in the Scheme's Appeal panel to assist operator members in the assessment of their bids.



Short-Notice Registration Period

Scotland was the first home nation to reach agreement with ATCO and the Traffic Commissioner on a short-notice registration period to allow operators the flexibility to adapt to the impacts of Covid-19. Scotland was also the first home nation to have this period extended until the end of March 2022.



Decarbonisation

CPT Scotland participates in the Scottish Government's Bus Decarbonisation Taskforce and engages directly with government on the quantum and structure of support for zero emission vehicles.

CPT has helped shape the delivery of almost

£100m

of government support through SULEBS and ScotZEB.



Free Travel for U22s

CPT Scotland has worked with Scottish Government to create a scheme model, reimbursement rate, and budget for the forthcoming Free Travel for U22s scheme.

CPT has secured a commitment from our Transport Minister to monitor the scheme quarterly to ensure operators are no worse off for participation.

The Bus Partnership Fund & Bus Service Improvement Partnerships

CPT Scotland sits on the Bus Partnership Fund Steering Group and works with Scottish Government and CoSLA to consider the delivery of the

£500m fund

Two rounds of the Fund have been concluded in 2021.

Wales

Bus Emergency Scheme 2

CPT Cymru successfully lobbied for coach operators to be included in the Economic Resilience Fund as part of the supply chain for the tourism and hospitality sector with a number of members benefitting from the funding.



Short-Notice Registration Period

CPT Cymru has worked closely with the Traffic Commissioner for Wales Victoria Davies, Welsh Government and ATCO Wales to ensure operators have access to a short-notice registration period to allow for changes to services caused by Covid-19.



Umbrella Partnership Agreements

CPT Cymru has worked with members, Transport for Wales and local authorities to design the umbrella partnership agreement. The agreement will allow for operators and local authorities to work together to invest in services following the end of the BES2 period.



Economic Resilience Fund

CPT Cymru successfully negotiated the BES2 scheme which supports bus operators in dealing with the implications of Covid-19 until July 2022.



School Transport Working Group

CPT Cymru attained a commitment from Welsh Government and local authorities that contracts would be paid at 75% in instances where schools were closed and services were no longer running.

“Securing the right level of funding at the right time was critical for the industry at the height of the pandemic, CPT Cymru quickly became the enabler to conclude discussions with Government.”

Paul Dyer
Managing Director
Cardiff Bus