



To whom it may concern

Re Shearings Holidays Limited and National Holidays Tours Limited (both in administration from 22 May 2020) t/as

- Shearings Coach Holidays
- Shearings River Cruises
- National Holidays
- Caledonian Travel
- UK Breakaways

We refer to the above Member of Bonded Coach Holidays, who we regret to confirm has ceased trading on 22 May 2020.

Thank you for your enquiry concerning a booking made by you to Shearings Holidays Limited or National Holidays Tours Limited (both in administration), trading as Shearings Coach Holidays, Shearings River Cruises, National Holidays, Caledonian Travel and UK Breakaways using your credit card.

You will need to submit your claim to your card issuer in the first instance as your card issuer has liability under the Consumer Credit Act to refund you.

Under the Consumer Credit Act you can claim against your card issuer for the full cost of the purchase (not just the amount on the card), for example, where the deposit was paid on your card and any further payments were made by another means.

In order for your claim to be considered you should forward this letter on to your credit card company along with copies of your other Shearings documents requesting that they consider your claim. Failure to do so may result in your claim being significantly delayed.

Please contact us again for assistance should you have any difficulties.

Yours sincerely

Confederation of Passenger Transport UK Bonded Coach Holidays claims