



<u>Question</u>	<u>Answer</u>
<p>1. What was announced on Friday 17.4.20 by the Secretary of State?</p>	<ul style="list-style-type: none">• We have made temporary provisions for existing bus and lorry drivers aged 45 and over to forego the need for a D4 medical in order to renew their driving entitlement.• These changes are temporary and will only apply if the licence has not expired before 1 January 2020. If the driver does not have a medical condition affecting their ability to drive safely a licence will be issued but it will only be valid for one year and the driver must submit a completed D4 when the licence is due for renewal in 12 months. <p>PLEASE NOTE: Where a bus or lorry licence is renewed without the production of a valid D4, we will issue a licence that is valid for 1 year only. When the 1 year renewal is up DVLA will send out an application pack to renew your licence with a valid D4</p>
<p>2. Why has this change been made?</p>	<ul style="list-style-type: none">• With NHS staff rightly focused on the nationwide response to Covid-19, these temporary provisions will ensure that those who are fit to drive can continue their crucial role in providing key services around the country.
<p>3. How will the change impact on lorry, bus and emergency services drivers?</p>	<p>This temporary change applies to lorry and bus drivers aged 45 and over who currently need a D4 medical report as part of their driving licence application. These include drivers of vehicles that weigh over 3.5 tonnes, which may include some emergency vehicles, or passenger carrying vehicles with 9 or more seats like minibuses and buses.</p> <ul style="list-style-type: none">• PLEASE NOTE: This temporary change does NOT apply to any application to renew small lorry (C1) and minibus (D1(101)) entitlement included on car licences issued before 1997



<p>4. What about retired drivers, e.g. emergency service workers whose licence has expired?</p>	<ul style="list-style-type: none"> • These changes are temporary and will only apply if the licence has recently expired. • If their licence has expired before 1 January 2020, the exemption from providing a D4 will not apply.
<p>5. Will a full 5-year licence be issued?</p>	<ul style="list-style-type: none"> • No, only a one-year licence will be issued if the application is made without a D4 report. Drivers must reapply after that period and obtain a D4 medical report. • <u>All drivers must ensure they are medically fit to drive.</u>
<p>6. I am a Vocational driver and need to make a paper application, where do I send it to?</p>	<ul style="list-style-type: none"> • A D47 renewal application will have been sent by DVLA but in the absence of this a D2 form can be obtained from the Post Office or alternatively you can call the dedicated Key Worker line at DVLA's Contact Centre on 0300 790 6103 and they will post one out. • All online vocational licence processes are unavailable at this time. Only paper application will be accepted during Covid-19. • Please note that the address for Vocational licence renewal applications is as follows: • DVLA, Longview Road, Swansea SA99 1BR, and not the address on the D47 or D2 form
<p>7. What about non vocational licences eg: licences to drive cars, motorcycles etc.?</p>	<ul style="list-style-type: none"> • PLEASE NOTE: This temporary change does NOT apply to any application to renew small lorry (C1) and minibus (D1(101)) entitlement included on car licences issued before 1997. • We will be unable to process applications where we need further medical information or the driver needs an examination until such time as doctors are available to provide that information or carry out the examination. • Drivers who have submitted a licence renewal application, have a current valid licence and have not been told by their doctor or optician that they should not drive, will be able to continue to drive while their application is being considered.
<p>8. Is this for drivers in the UK?</p>	<ul style="list-style-type: none"> • This only applies to Great Britain (England, Wales & Scotland). Driver licensing is a devolved matter in Northern Ireland. Officials in Northern Ireland are considering how to reflect this change there.
<p>9. What about those drivers who have already applied?</p>	<ul style="list-style-type: none"> • DVLA are prioritising these applications and they will be processed as soon as possible.



Driver & Vehicle
Licensing
Agency

<p>10. How will you keep track of which drivers haven't been for a medical?</p>	<ul style="list-style-type: none">• As we maintain driver records we will have an up-to-date record of drivers who have been issued with a one-year licence without a D4. When the one-year licence is due for renewal, a D4 will be required.
<p>11. What will Vocational drivers who wish to renew their licence need to do now?</p>	<ul style="list-style-type: none">• They will need to apply in the normal way (apart from providing a D4 medical report). Bus and lorry driving licence renewals are sent to drivers 56 days in advance and we urge all affected drivers to apply as early as possible.
<p>12. I have already had a medical but haven't yet sent it in?</p>	<ul style="list-style-type: none">• Any application supported by a D4 in the normal way will have their licence application treated as normal and be issued with a licence valid for up to 5 years. In accordance with existing processes, the licence may be shorter to allow for review of any relevant medical condition.
<p>13. My driver's licence ran out before the COVID-19 pandemic started, can I still get my licence renewed?</p>	<ul style="list-style-type: none">• This will apply to vocational drivers whose licences have expired on or after 1 January 2020
<p>14. Photographs on licences have to be renewed every 10 years. I am unable to obtain a photo for this.</p>	<ul style="list-style-type: none">• We are aware of the difficulties in obtaining photos at the current time. We are considering this issue.
<p>15. If the driver <u>has not</u> declared any medical condition, can you confirm that once the application is received at DVLA the driver can continue to drive while they await the issue of a licence?</p>	<ul style="list-style-type: none">• Providing the driver has a valid driving licence and they have not been told by a doctor or optician not to drive then they can continue to drive while we are processing their application.



Driver & Vehicle
Licensing
Agency

<p>16. If the driver <u>has</u> declared a medical condition, can you confirm that once the application is received at DVLA the driver can continue to drive while they await the outcome of DVLA's medical enquiries?</p>	<ul style="list-style-type: none">• These drivers should check that they meet the criteria set out in INF188/6, which is available online at the following link https://www.gov.uk/government/publications/inf1886-can-i-drive-while-my-application-is-with-dvla
<p>17. Is an applicant who does not have a health condition required to have support from their doctor?</p>	<ul style="list-style-type: none">• No. They must however complete all health questions on the application form and the driver must not have been told by their doctors that they shouldn't drive.
<p>18. Can a driver continue to drive if their licence has <i>already</i> expired after January 2020?</p>	<ul style="list-style-type: none">• No. They must apply to renew their licence using a D47 or D2 application form.
<p>19. Will those whose licences have already run out be sent form D47 (renewal of your lorry & bus driving licence application form) retrospectively?</p>	<ul style="list-style-type: none">• These drivers will have already had an application form issued to them and should apply using this. Alternatively they can apply to renew using a D2 application form if they don't have the D47.
<p>20. Will DVLA confirm receipt of an application?</p>	<ul style="list-style-type: none">• Due to limited resources we will be unable to confirm receipts of applications.
<p>21. What criteria have DVLA staff been given for determining key worker status?</p>	<ul style="list-style-type: none">• The DVLA is following government advice on key worker status and is treating all applications for bus and lorry licences as a priority.